

# How do I set up account notifications and alerts?

You now have the ability to be notified about security, transactions and activity, account balances and GIC maturities.

Here are the steps to set up alerts to help keep your account safe:

1. Log in to online banking.
2. Scroll down the left hand menu and click on “Messages and Alerts”.
3. Select the alerts you want to receive. You’ll be prompted to select how you want to be alerted – a text, email or both.
4. Manage your alerts – change your email address or cell phone number or change your alerts by selecting “Manage Alerts”
5. View the alerts that have been sent to you by selecting “View Alerts History”.



[Online Banking](#) > [Messages and Alerts](#) > [Manage Alerts](#)

- My Accounts
- Payments
- Transfers
- Account Services
- Messages and Alerts
  - Manage Alerts**
  - Manage Alerts Contacts and Mobile Nicknames
  - View Alerts History
- Profile and Preferences
- Rates

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## Alerts

[Manage Alerts Contact\(s\)](#) | [Alerts History](#)

You have not setup any Alerts. Get started with Alerts today with a few simple steps:

- Select an alert below
- Select where you'd like to receive them by email or mobile phone
- Personalize the alerts you'd like to receive

### Your Active Alerts:

You currently do not have any active alerts. Please choose an alert in the list below.

### Add a New Alert

Showing

#### Security Alerts

- New Payee Added
- Personal Access Code (PAC) Changed
- Online Banking Account Locked Out - Incorrect PAC
- Online Login
- Interac e-Transfer® recipient added

#### Balance and Activity Alerts

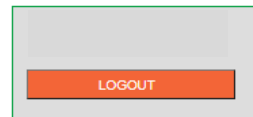
- My Balance
- Low Balance
- Deposit
- Withdrawal

#### Member Services Alerts

- Scheduled Payment or Transfer May Fail
- Insufficient Funds
- Scheduled Payment Failed
- Scheduled Transfer Failed

#### Investment Alerts

- Term Investment in RRSP Maturing
- Safety Deposit Box Renewal



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If you require assistance with online banking or are experiencing technical difficulties, please contact us at **416-532-8723** or [helpdesk@parama.ca](mailto:helpdesk@parama.ca)