

Direct Deposits & Pre-Authorized Payments

Q: How do I set up a direct deposit or pre-authorized payment?

A voided cheque is the easiest way. Most utilities and employers prefer to have a voided cheque for setting up a direct deposit or a pre-authorized.

If you do not have a cheque, give us a call and we'll be happy to help set this up for you.

Q: I am having problems setting up a bill payment to the CRA

We apologize for the difficulties many businesses have experienced in making payments to the Canada Revenue Agency (CRA). We continue to experience difficulties which are being resolved behind the scenes. We will update Members when this is resolved. In the interim, if you have an imminent payment date, please give us a call or drop by the branch and we will process your payment manually.